

Key Information to Help Individuals with Kidney Failure During an Emergency or Disaster

Dialysis Services

If you are trying to locate a facility to obtain dialysis services and the regular treating facility does not have back-up arrangements in place, in addition to the ESRD Networks, you can call any of the following provider organizations for help. If you previously received care in a facility that is part of particular organization, it is best to call that organization's number, as they can more easily get information from your electronic medical record. However, any of these organizations will help you, even if your facility was not part of one of them.

Davita	800-400-8331
Fresenius	800-626-1297
DCI	866-424-1990
ARA	888-880-6867

Kidney Community Emergency Response Coalition Activities & Referral Information

A comprehensive listing of activities, tools, and resources that are available and links to resources and services can be found at: www.kidney.org/help. In the event of a disaster, call **888-33KIDNEY (888-335-4363)** for information on how to obtain the service or assistance you need.

End Stage Renal Disease Networks

The End Stage Renal Disease (ESRD) Networks (under contract with the Centers for Medicare & Medicaid Services, "CMS") will provide assistance locating a dialysis facility and provide assistance related to transplantation, and will also provide information on where needed supplies and services may be obtained. ESRD Networks coordinate activities with providers and other emergency workers to ensure access to dialysis. While any ESRD Network can assist you, the ESRD Network that provides services in your state is most familiar with the services available and facility locations. For a listing of all 18 ESRD Networks, the states where they provide services, and their toll free number, visit www.esrdnetworks.org. If an ESRD Network is impacted by the event, an ESRD Network will be designated to assist you. To find out which ESRD Network has been specifically designated to assist in a particular state, call the Forum of ESRD Networks at: **866-901-ESRD (866-901-3773)**.

Status of Impacted Facilities

For an on-line listing of the "open" and "closed" status of facilities in an impacted area, the services they provide, and a map to assist in locating the nearest facility, visit: nephron.com —or— <https://dialysisunits.com>.

Transplant Assistance

For assistance related to a transplanted kidney, contact the United Network of Organ Sharing (UNOS), Patient Services at: **888-894-6361** —or— www.unos.org.

Staffing Issues

For information on available volunteers, or to register as a volunteer, assistance can be found at: www.ANNAnurse.org —or— **888-600-2662**. If a disaster occurs, displaced physicians will be able to register at: www.renalmd.org.

Supplies, Equipment, & Medications

To find the link to where a dialysis facility can obtain assistance with supplies, equipment, and medications visit: www.kidney.org/help.

Patient Assistance

Individuals or social workers (on behalf of an individual) can find information on available supplies, equipment, food, funding, etc. at: www.kidneyfund.org —or— **800-638-8299**.

***IMPORTANT NOTE: Since some of the services are not needed until a disaster, information that is currently on some of the websites will change in the event of a disaster, with disaster related information becoming more relevant to identified topic and easy to access. ***